

a guide to drains and sewers

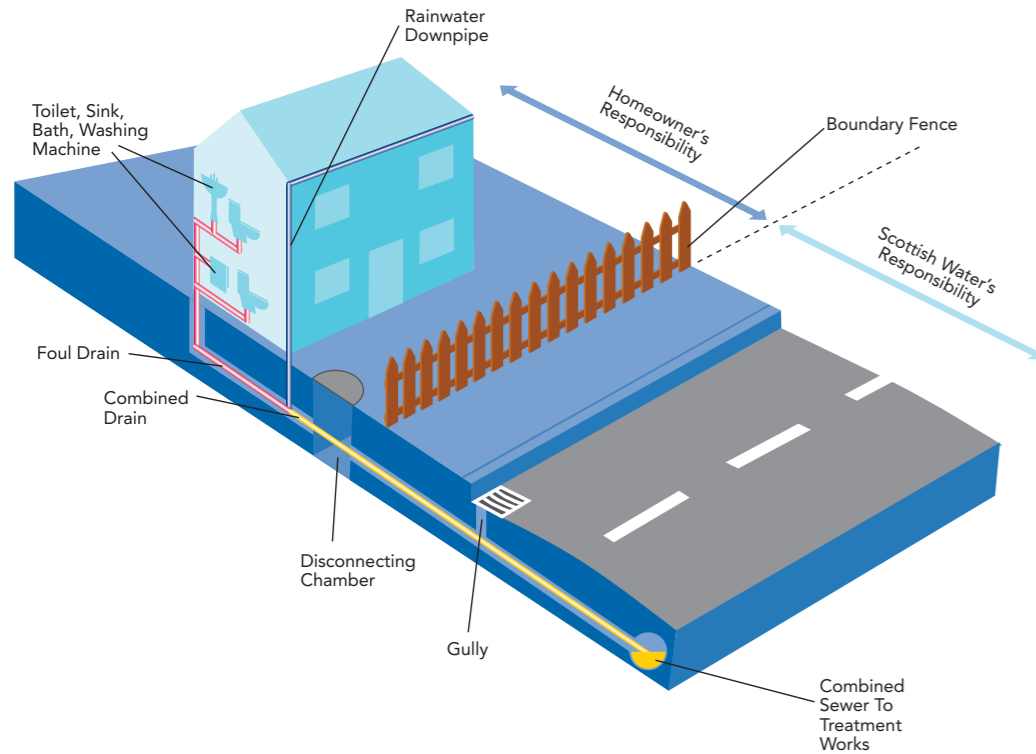
The information contained in this guide is to help you understand who owns and is responsible for the drains and sewers in and around a property.

Layouts for various property types are shown in this guide, and although a specific property type may not be shown, the same general principles will apply.

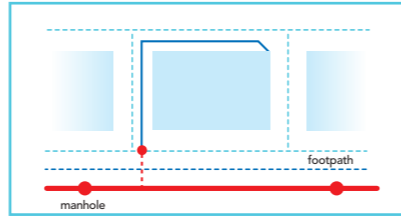
The diagram illustrated below shows a typical property example that would apply to most of our customers.

More detailed information on pipework responsibility can be found on our website at www.scottishwater.co.uk/responsibility or by calling our Customer Helpline on **0845 601 8855** and asking for a copy of 'your pipework responsibilities' leaflet.

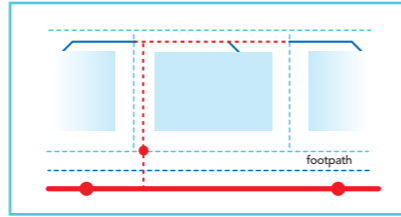
a typical property



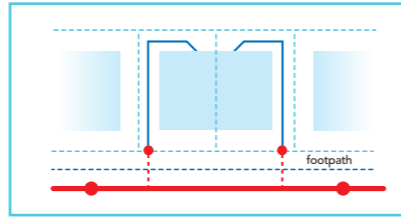
1. Detached Property



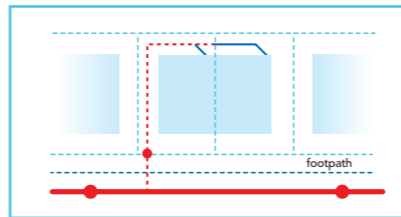
2. Detached Property



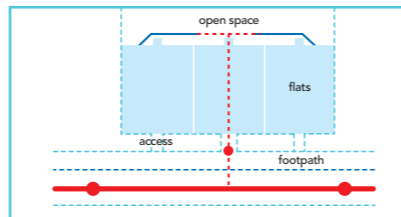
3. Semi Detached Property



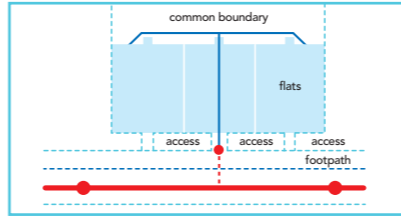
4. Semi Detached Property



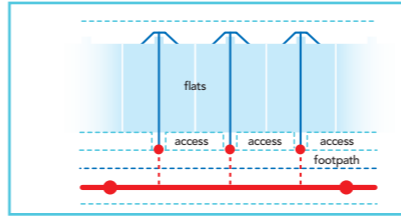
5. Flats



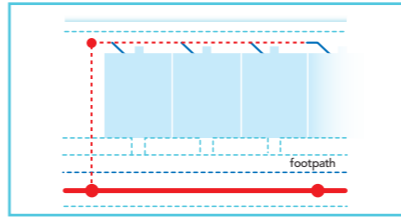
6. Flats



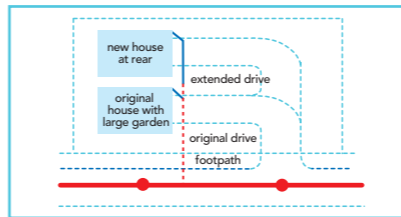
7. Flats



8. Terraced Property



9. General Housing



KEY

	Public sewer	Scottish Water's Responsibility
	Private drain	Homeowner's Responsibility
	Property	
	Footpath	
	Boundary	
	Main sewer	Scottish Water's Responsibility



Scottish Water
Always serving Scotland



Sewer Flooding Types	
Internal	External
A Above floor level	1 Agricultural land
B Attached garage	2 Public open space
C Below floor level	3 Garden/Boundary
D Occupied basement	4 Driveway/Access
E Unoccupied basement	5 Public footpath/Roadway
Blockages	
Z Backing up	6 Detached garage
	7 Wasteground

You can write to us at:

Scottish Water
 PO Box 8855
 Edinburgh, EH10 6YQ

Alternative formats of this leaflet can be made available free of charge. For information on Braille, large print, audio and a variety of languages, please call our Customer Helpline.

If you have a disability, medical condition or other reason where you will need special assistance from Scottish Water then please contact us and we can add your name, address and special requirements to our confidential Additional Support Register.

We record all calls for quality and training purposes.

For more information on Scottish Water and our services call our Customer Helpline on **0845 601 8855** or visit our website at:

www.scottishwater.co.uk